

Frequently Asked Questions (FAQs)

IRON MOUNTAIN EMR ENABLEMENT SOLUTION

The Iron Mountain EMR Enablement Solution helps to streamline the conversion from paper to electronic records by enabling you to wind down paper processes and make a cost-effective migration to a fully digital workflow.

Q. What value will the EMR Enablement Solution deliver in my organization?

A. The EMR Enablement Solution will help you:

- Transition from paper to digital records with ease and efficiency
- Speed chart completion and coding via faster, higher-quality imaging
- Compress the revenue cycle
- Enhance patient care
- Preserve chain-of-custody to reduce compliance risks
- Free up valuable in-house space for more important, patient-centric uses
- Benefit from the high levels of security inherent in storing electronic records

Q. Why should I work with Iron Mountain when I already have an EMR program in place?

A. As you implement your EMR program and expand your paper-to-digital transition across the organization, it's likely that you've encountered challenges related to the costly and complex workflows common in a hybrid environment. At the same time, you need to ensure compliance with key regulations and deliver the right records at the right time throughout the treatment cycle and across the health system.

With an unmatched history managing both paper and electronic medical records, Iron Mountain has the capabilities to accelerate your digital conversion and enhance your EMR program. Our best practice-based services lower the total cost of records storage while reducing the risk associated with protecting sensitive information and complying with regulatory mandates.

The Iron Mountain EMR Enablement Solution builds on this history, giving you the capabilities needed to make a low-risk, cost-effective transition from physical to electronic records. Our EMR Enablement Solution is designed with the express purpose of helping you streamline the transition to an EMR.

Iron Mountain EMR Enablement Solution

It does so by leveraging the following core capabilities:

- Document conversion services that address your organization's specific imaging requirements
- A strong chain-of-custody that keeps patient records safe, secure and accounted for at all times
- The experience and best practices gained from scanning over 10 million pages per month at our more than 90 imaging centers
- A safe, protected, compliant alternative to onsite electronic records storage

Q. Keeping pace with HIPAA regulations is critical. How will your solution support my HIPAA compliance?

A. Iron Mountain has been a leader in providing HIPAA-compliant solutions since the regulation was developed. We take great care to ensure that our healthcare offerings meet all relevant HIPAA guidelines and regulations – and the EMR Enablement Solution is no exception.

In response to the new regulations, Iron Mountain undertook an extensive compliance assessment of each service line as it relates to HIPAA Privacy and Security Rule requirements. We also performed an enterprise-wide risk management analysis and have used this data to drive additional investments in our business operations.

More information is available at www.ironmountain.com/hipaaprimer.

Q. How will you safeguard my records before, during and after conversion?

A. The Iron Mountain EMR Enablement Solution leverages our proven best practices for document imaging, which help to ensure compliance and a secure chain-of-custody throughout the process.

Since most patient information is “at rest” – stored somewhere in your organization – the vast majority of the time, our best practices account for that information throughout the paper-to-digital migration, as well as during the destruction phase.

And because information is inherently at greater risk when being moved, our workflows also track, monitor and review transit events and procedures, such as physical security, vehicle security, chain-of-custody and transmission security.

Q. Will the EMR Enablement Solution help me identify what to scan and when?

A. Our consultants leverage the experience and benchmarks gained from numerous successful imaging engagements to provide best-practice recommendations for document conversion. These guidelines expedite the paper-to-digital transition and accelerate your move to an EMR.



ABOUT IRON MOUNTAIN. Iron Mountain Incorporated (NYSE: IRM) provides information management services that help organizations lower the costs, risks and inefficiencies of managing their physical and digital data. Founded in 1951, Iron Mountain manages billions of information assets, including backup and archival data, electronic records, document imaging, business records, secure shredding, and more, for organizations around the world. Visit the company Web site at www.ironmountain.com for more information.

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